**EMBRACE THE PROCESS**Our primary focus as a club is **player development.** We believe that teaching and training our players to do right things will ultimately produce good results. Our goal is to be process driven, not results driven. We want our players to be better at the end of April than they are today. We ask that all players, parents and coaches be on board with this philosophy. As such, we will de-emphasize the score and put a premium on the process. I encourage a shift in dialogue. Let’s focus our conversation on did we get better at a specific skill or concept? Did we execute better on a point of emphasis in recent practices or for the season? Did we have fun playing (even if it was tough and challenging)? Are we becoming better teammates? Are our errors the result of doing the same things over and over, or where they the result of trying new and uncomfortable things that bring growth but also failure during the learning process? Let’s focus on **EMBRACING THE PROCESS!**

**PLAYING TIME**  
**Equal playing time is not guaranteed.** Players want to play and we want them to play! Most teams will have rosters numbering between 8-10 players. We will select players during tryouts who we feel have the skills and potential to contribute to their team in competition. Our roster sizes and selection process should create a situation where **all players should have a realistic opportunity to have a contributing role on their team**. HOWEVER, we will not guarantee playing time or equal playing time. It is incumbent upon each player to work hard and develop their skills to a level that they can make positive contributions to their team. Practice attendance, hard work and a good attitude are basic requirements and expectations of being on a team – they do not guarantee playing time. Conversely, failure to attend practice or make up missed practices, a poor attitude or work ethic WILL adversely affect playing time.

**COMMUNICATION**  
Much of our communication is by email. Please provide the club administrators and your team coaches with at least one email address that is check on a regular (daily) basis. Also, in order most efficiently provide answers to you without inundating your inbox we ask that you use the following communication protocols.  
 **1) Check your emails and check the web-site!** The vast majority of basic questions should be answered on the web-site. We will have information posted in the Player and Parent Portal regarding a wide array of issues. These will range from tournaments links, practice times and locations, fundraising, dues payment schedules, hotels, registration and affiliation requirements, college recruiting…  
 **2) Your Head Coach**: Your head coach should be your next resource for receiving answers to most team related questions. Your coach will also be a primary resource for those who want to be recruited to play in college.   
**You should also directly inform your Head Coach regarding absences from practices, tournaments or other team events**. Please communicate conflicts in advance. If you have communicated a conflict well in advance, please send a reminder to your coach within a week or a few days of your absence. If you are sick, injured or for other emergency reason cannot make a practice please inform your coach as soon as you know that you will miss. Allow your coach to adequately modify his or her plans if needed.   
 **3)** **Club Director/Adminstrator:** The Club Director will be source for general club and payment related issues that cannot be answered on the web-site or through your coaches.

**CONFLICT RESOLUTION:**

The first step in conflict resolution should be **between player and coach**. Our coaches are here to help your daughter grow as a person and a player. They are not mean people. They can be approached, even by a young teenage girl. Yes, this can be incredibly intimidating for some, but it is the healthiest way for players and coaches to build a relationship of trust and mutual understanding.

The next step is **player and parent to coach**. This should be scheduled in person at a mutually agreed upon time. This will not take place during practice nor at a tournament. If an issue to concern or frustration arises at a tournament this is not the time or place to handle the issue. We ask that if a situation occurs in relation to your daughter that you do not understand or agree with that you wait for 24hrs after the end of the event to arrange a time to discuss the issue with your coach. Again, players should be the first to communicate with the coach.

**Final step – Player, Parent, Coach(es) and Club Director**. This should be a final resort if an understanding cannot be reached by dialogue between a player, her parents and the coach.